

MOONCLIMBING

RETURNS NO QUIBBLE GUARANTEE

We want you to be 100% happy with your product so if for any reason you aren't please return the goods to us within 28 days and we will happily refund or exchange your goods.

How to Return or Exchange:

1. There is no need to telephone us when sending us a return.
2. Fill out the Returns form below noting whether you would like an exchange or a refund.
3. Please send the parcel to:

Rest of the World Returns Address

RETURNS
Moon Climbing,
28 Cross Smithfield,
Sheffield,
S3 7AU

North American Returns Address

RETURNS
Todd Daniels
Moon Distributors LLC
24825 Stratton Ln
Laguna Niguel, CA 92677
USA

4. Please take your parcel(s) to the nearest post office. We recommend that you send returns by recorded post. Always retain proof of postage. Goods are returned at your own expense.
5. We will write or email to confirm your return has been processed. You will receive your refund credit, cheque or exchange order within 2 to 3 weeks after you post the goods back to us.

Return or Exchange Details:

Your name: _____ Contact number: _____

Your address: _____

Order number (on your order email or invoice): _____ email: _____

I would like to (please tick): exchange get a refund

Please outline the reason for your return, giving details of the what you would like in exchange (if appropriate):
